

EMPLOYMENT – KEY POLICIES



Hiring Information & Key Employment Policies

References: At MWHS we require 2 work references.

Required Documents: If you are offered a job at MWHS you will be required to provide the following documents: SIN, direct deposit information, email address for your pay-stub, emergency contact information, and a permanent mailing address.

Training & Development: New and returning employees attend pre-season training and a company-wide orientation at the start of the season. Resort tours are conducted to familiarize new staff with the resort. In addition to departmental and job specific training we train our employees on service expectations, time-sheet protocols, and policy and procedures. To further develop employee skills and enhance the employment experience we encourage cross training. We are committed to the development of employees and in providing the support they need to excel in their jobs. To ensure our employees are effective in their positions we provide ongoing feedback and have a comprehensive performance management program.

Appearance & Grooming: Employee appearance is a direct reflection of our company image. Employees are expected to be well groomed. MWHS has a grooming policy as we expect our employees to project an image that is professional, healthy, and clean cut. Extreme hairstyles are not permitted. Tattoos must not be visible. Piercings are limited to small tasteful earrings for females. Men must be clean shaven. Men's hair must be above shoulder length and must be neat. Staff in some departments are required to wear uniforms and name-tags, which are provided. Staff in other departments are expected to follow a dress code of which supervisors will outline prior to the employee's start date.